



## **DQMConnect FAQ**

### **What is DQMConnect?**

DQMConnect is a driver qualification file and application management software. DQMConnect was designed to give the power back to trucking companies to manage the driver life cycle with confidence. For fleet sizes as small as 5 to larger than 5,000, DQMConnect to conquer driver shortages, ease the hiring onboarding process, manage driver renewals and DOT files and relieve the stress of audits.

### **How is DQMConnect integrated with Geotab?**

DQMConnect takes away the data entry. When a driver application is determined as hired in DQMConnect, a driver profile is created in GEOTAB for your admin. The integration does not stop there. If a driver is inactivated in DQM Connect, the driver will be made historical in mygeotab keeping your Geotab database up to date.

### **I forgot my password, what do I do?**

Password reset is simple! Just click, forgot password and enter your email. A Link will be sent to you with a reset password workflow to complete.

### **How do I track driver renewals?**

DQMConnect is designed to do all the heavy lifting for you. Simply enter in the expiration dates for Driver's license, Medical cards, TWIC and TSA to have the program manage your upcoming renewals 105 days prior to a renewal coming due, the system will automatically generate a notification to the driver. The driver simply has to sign in to his/her portal and upload the proof of renewal.

### **What are the top features of DQMConnect?**

- Smart on-line DOT compliant application
- Application management
- Guided on-boarding process
- Automated renewal management
- DQ, HR, Safety file management
- Driver communication portal
- DOT auditor portal