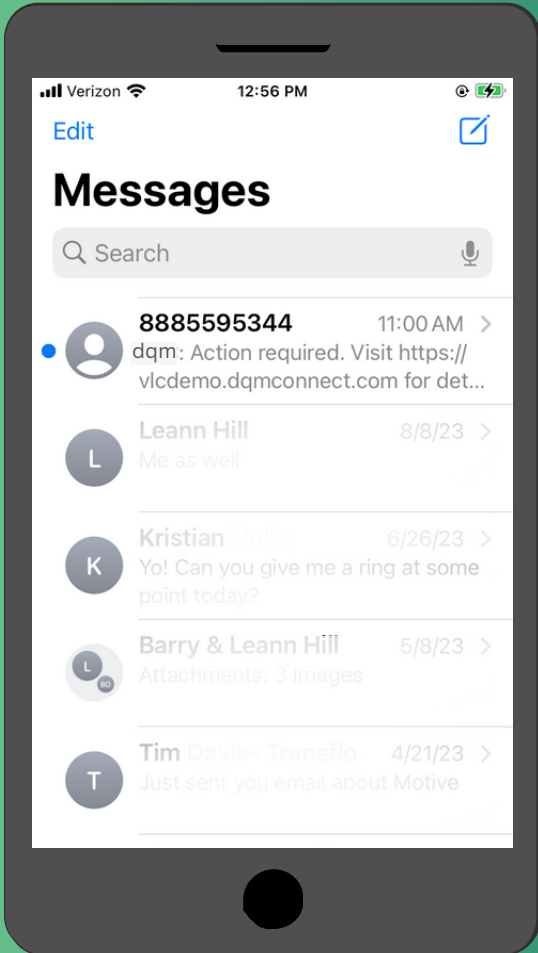




# Intro to dqm



why are you receiving notifications?  
your employer uses dqm connect to notify about upcoming renewals and internal communications

What is dqm?  
dqm is a driver file management software

- what to do?
1. click the link (don't worry, its not spam!)
  2. reset your password using the "forgot password" button
  3. sign in to your account (if you are receiving messages you already have an account. you do not need to make a new one)

contact your employer with any questions

Need Support?  
Hours: 6 am pst-5 pm pst  
Phone: 530.269.8804  
Email: support@im4trux.com



Login Guide

1



Email A

Forgot email?

Password B

Forgot password?

Sign in

New Applicant? Create a user.

[View privacy](#) [View terms](#)

'Forgot email' will prompt you to enter your basic information, and the system will log you in this way...

If you have an existing account in DQM Connect, but forget your login info, you can retrieve either your username or password from the login screen.

*If you are unsure if you have an account, check with your admin team.*



2A

DL State

This field is required.

Drivers licenses no

This field is required.

Cell number

This field is required.

Date of birth

This field is required.

For further assistance please contact your administration for further help.

[Sign in](#)

[Back to main sign in](#)

2B



Email

[Send Recovery Email](#) [Sign in](#)

'Forgot password' will prompt you to enter your email, and will send a link to reset the password

Reset password continued next page

Here is an example of the reset password email you will receive. Click the link

## Change your DQM password



no-reply@dqmconnect.com <no-reply@dqmconnect.com>

Yesterday at 4:48 PM

To: info

Please click the link below to reset your DQM password. For your security, this link expires 24 hours from the time it was sent:

<https://portal.dqmconnect.com/reset/cc8f0d47cf8901029d07c9jgidepi6g56l55lmo0>

Message sent from DQM system.



4

Password

A strong password contains a combination of upper & lower case, numbers, special characters and is at least 10 characters long.

Strong password

Change password

Confirm password

Sign in

The link will direct you to enter your new password. Click *Change Password*, and you are all set!

Go back to Sign In

3

Are your applicants/drivers receiving this error code?

## New Applicant?

ERROR: duplicate key value violates unique constraint  
"users\_email\_key" (SQLSTATE=23505)

It means they have already created an account with that email, and they need to log in as a normal user to resume their application.

Applicants may think they are still a 'new applicant' ...but they have already completed the initial application and their profile has been created in the system.



Email

[Forgot email?](#)

Password

[Forgot password?](#)



Sign in

[New Applicant? Create a user.](#)

[View privacy](#) [View terms](#)

\* DQM does not allow the same email to be in the system more than once