



Trouble Signing in?



If you have an existing account in DQMconnect but forget your login info, you can retrieve either your username or password from the login screen.

If you are unsure if you have an account, check with your admin contact.



Email

[Forgot email?](#)

Password

[Forgot password?](#)

Sign in

New Applicant? Create a user.

[View privacy](#) [View terms](#)

1

'Forgot Email' will prompt you to enter your basic information, and the system will log you in this way...



DL State

This field is required.

Drivers licenses no

This field is required.

Cell number

This field is required.

Date of birth

This field is required.

For further assistance please contact your administration for further help.

- 

Sign in

[Back to main sign in](#)

2

'Forgot Password' will prompt you to enter your email, and will send a link to reset the password



Email

Send Recovery Email

[Sign in](#)

Change your DQM password



no-reply@dqmconnect.com <no-reply@dqmconnect.com>

Yesterday at 4:48 PM

To: info

Please click the link below to reset your DQM password. For your security, this link expires 24 hours from the time it was sent:

<https://portal.dqmconnect.com/reset/cc8f0d47cf8901029d07c9jgidepi6g56l55lmo0>

Message sent from DQM system.

Here is an example of the reset password email you will receive



The link will direct you to enter your new password. Click *Change Password*, and you are all set!



Password

Confirm password

A strong password contains a combination of upper & lower case, numbers, special characters and is at least 10 characters long.

Strong password

Change password

Sign in

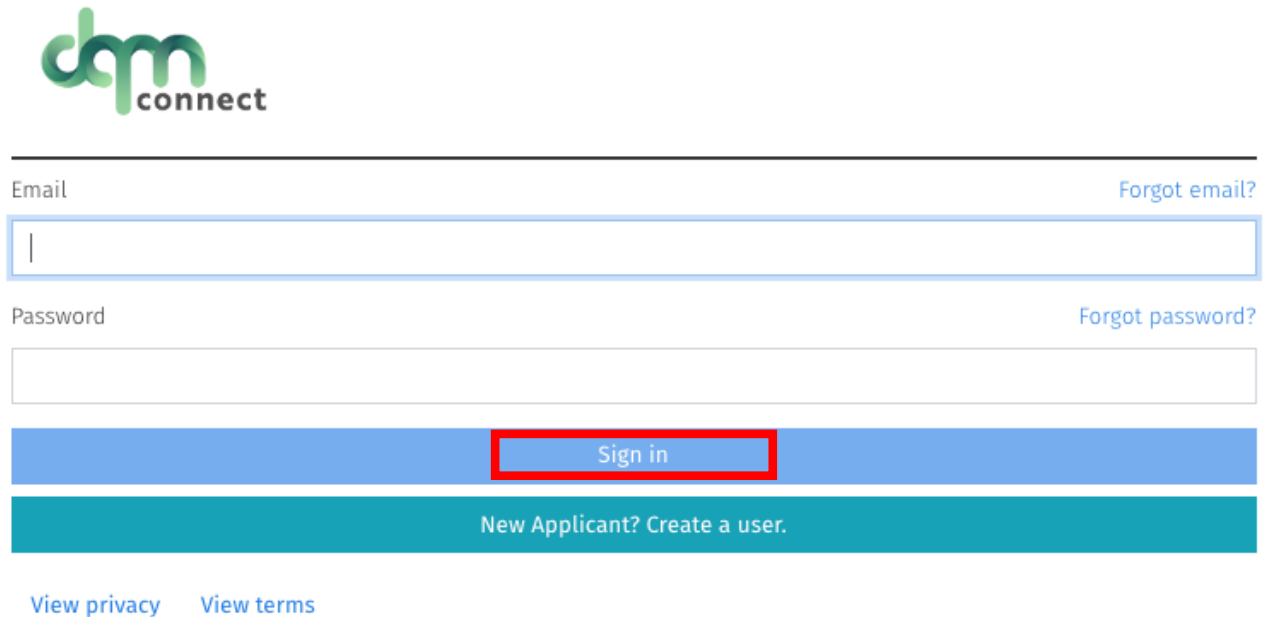
Are your applicants receiving this error code?

New Applicant?

ERROR: duplicate key value violates unique constraint
"users_email_key" (SQLSTATE=23505)

It means they have already created an account with that email, and they need to log in as a normal user to resume their application.

Applicants may think they are still a 'new applicant'...but they have already completed the initial application and their profile has been created in the system.



The screenshot shows the dqm connect login interface. At the top left is the dqm connect logo. Below it is a horizontal line. The form contains two input fields: 'Email' and 'Password'. To the right of the 'Email' field is a link 'Forgot email?'. To the right of the 'Password' field is a link 'Forgot password?'. Below the input fields is a blue 'Sign in' button, which is highlighted with a red border. Below the 'Sign in' button is a teal bar with the text 'New Applicant? Create a user.'. At the bottom of the page are two links: 'View privacy' and 'View terms'.

*DQM does not allow the same email to be in the system more than once.